



441 Network Station
 Suite C
 Chesapeake, VA 23320
 (757) 312-9040 Fax (757) 549-6729



SERIAL NUMBER

Product Information Card

This card must be completed and returned with equipment for service. Return of this card is considered authorization for DAO to make all necessary repairs to return the equipment to normal working order. For all equipment repairs not covered under DAO maintenance agreements, the standard DAO time and materials prices will be applied, plus shipping costs.

Non Contract Customer: Please submit a purchase order number for repair authorization

Company: _____ Contact Name: _____

Ship to Address: _____ City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____ PO# (FOR FLAT RATE REPAIR)

Bill to Address: _____ City: _____ State: _____ Zip: _____

Return Shipping Method: Std Ground (Inc. Under Maint) 2nd Day Air (Add'l) Overnight Air (Add'l)

Replace packaging (boxes/inserts) (Add'l cost) *Note: Improper packaging will be replaced at an additional cost*

Problem Description (Please be as descriptive as possible)

ACCESSORIES INCLUDED

<u>Shipped</u>	<u>Returned</u>
Batteries:	
Main	Returned
Backup	Returned
Printer	Returned
Lid	Returned
Ribbons	Returned
Sandisk	Returned
Modem Card	Returned
Other: _____	